

# Acceptable Sources for QuoVadis Authentication of Identity



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Version: 1.3

## **Important Note About this Document**

This document provides the *Acceptable Sources for QuoVadis Authentication of Identity* of QuoVadis, a company of DigiCert, Inc. It contains an overview of the approved sources of evidence accepted in QuoVadis identity verification procedures.

This document is subject to amendment and change in accordance with the policies and practices described in the relevant QuoVadis Certificate Policy/Certification Practice Statement (CP/CPS).

The date on which this version becomes effective is indicated on this document. The most recent effective copy of this document supersedes all previous versions. No provision is made for different versions of this document to remain in effect at the same time. In the event of any inconsistency between this document and the normative provisions of the relevant CP/CPS, then those applicable requirements take precedence over this document.

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**Version Control:**

| <b>Approved by</b> | <b>Date</b>       | <b>Version</b> | <b>Comment</b>                  |
|--------------------|-------------------|----------------|---------------------------------|
| QuoVadis PMA       | 6 December, 2021  | 1.0            | Initial version.                |
| QuoVadis PMA       | 20 December, 2021 | 1.1            | Deprecation of eID method.      |
| QuoVadis PMA       | 2 August, 2022    | 1.2            | Update of table of accepted ID. |
| QuoVadis PMA       | 23 June, 2023     | 1.3            | Embargo countries.              |

**TABLE OF CONTENTS**

|   |   |
|---|---|
| 1. INTRODUCTION.....                      | 1 |
| 2. TRUSTED REGISTERS.....                 | 1 |
| 2.1. Organisation.....                    | 1 |
| 2.2. Regulated Professions .....          | 1 |
| 3. ATTESTATIONS AND OTHER DOCUMENTS ..... | 2 |
| 4. IDENTITY DOCUMENTS .....               | 2 |

## 1. INTRODUCTION

QuoVadis authenticates Individual (natural person) Identity and, if applicable, any specific attributes using the following methods:

- Physical presence;
- Remote identity verification means which provide equivalent assurance in terms of reliability to the physical presence;
- Reliance on an eID or Electronic Signature; and
- Video verification.

Additional procedures are undertaken to verify Organisation (legal person) identity, as well as the role of natural persons authorized to act on its behalf.

This document publishes additional information regarding approved sources of evidence (such as identity documents and trusted registers) accepted in QuoVadis identity verification procedures.

This document is to be read in conjunction with Section 3.2.2 *Authentication of Organisation Identity* and 3.2.3 *Authentication of Individual Identity* of the relevant QuoVadis Certificate Policy/Certification Practice Statement (CP/CPS).

## 2. TRUSTED REGISTERS

QuoVadis may use a trusted public register, database, or other source as supplementary evidence in the verification of identity attributes and to fetch additional attributes. Only official or officially-approved registers are accepted. Information verified with an authoritative trusted register may override information obtained from other evidence.

If communication with the trusted register is online, the channel shall be secured by the TLS protocol or by another protocol offering a comparable level of security. If communication is message-based, messages shall be authenticated and integrity protected.

### 2.1. ORGANISATION

The approved sources used by QuoVadis to verify aspects of Organisation identity are published in a file linked at <https://github.com/digicert/reports/tree/master/validation-sources>.

In the case of PSD2 Certificates, this includes the relevant sources published by the European Banking Authority (EBA) for relevant National Competent Authorities (NCA).

Where available, these sources may also be used to verify the role and authorisation of natural persons to act on behalf of the Organisation.

### 2.2. REGULATED PROFESSIONS

QuoVadis may use the *EU Single Market Regulated Professions Database* to determine regulated professions in the EU member states, EEA countries, the UK, and Switzerland (<https://ec.europa.eu/growth/tools-databases/regprof/index.cfm?action=regprofs>).

For Netherlands PKIoverheid Certificates, the following trusted registers are used by QuoVadis to verify regulated professions included in a natural person Certificate:

| Professional Title       | Sources   |
|--------------------------|---|
| Accountant-Administrator | <a href="https://www.nba.nl/register/">https://www.nba.nl/register/</a>                           |
| Lawyer                   | <a href="https://zoekeenadvocaat.advocatenorde.nl/">https://zoekeenadvocaat.advocatenorde.nl/</a> |

| Professional Title       | Sources   |
|--------------------------|---|
| Patent Officer           | <a href="https://www.octrooigemachtigde.nl/en/register">https://www.octrooigemachtigde.nl/en/register</a>   |
| Healthcare Professionals | <a href="https://zoeken.bigregister.nl/zoeken/kenmerken">https://zoeken.bigregister.nl/zoeken/kenmerken</a>   |
| Notary                   | <a href="https://registernotariaat.nl/registernotariaat/#/search">https://registernotariaat.nl/registernotariaat/#/search</a>                                   |
| Junior Notary            | <a href="https://registernotariaat.nl/registernotariaat/#/search">https://registernotariaat.nl/registernotariaat/#/search</a>                                   |
| Added Notary             | <a href="https://registernotariaat.nl/registernotariaat/#/search">https://registernotariaat.nl/registernotariaat/#/search</a>                                   |
| Court Bailiff            | <a href="https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en">https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en</a> |
| Acting Court Bailiff     | <a href="https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en">https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en</a> |
| Additional Court Bailiff | <a href="https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en">https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en</a> |
| Registered Accountant    | <a href="https://www.nba.nl/register/">https://www.nba.nl/register/</a>   |
| Vet                      | <a href="https://zoeken.diergeneeskunderegister.nl/">https://zoeken.diergeneeskunderegister.nl/</a>   |

### 3. ATTESTATIONS AND OTHER DOCUMENTS

Attestations can be used as evidence that a legal person exists and to provide further information on its legal status. Verified attestations from notaries, or from attorneys and accountants representing the Applicant, as well as bank account verifications, may also be used to fulfil aspects of the vetting process.

Attestations may also be used to determine that an Applicant is affiliated with an Organisation. An updated attestation of an Applicant's affiliation is required for each new Certificate Request. Attestations may be made by directors, executives, board members, or a natural person with authorisation duly delegated from another natural person in an authorised role. Attestations are authenticated and must include:

- i) The identity and authority of the person making the attestation/verification;
- ii) A signed declaration of the verified Applicant identity or attribute (including where possible a unique identifying number from an identity document of the Applicant); and
- iii) the date of the attestation/verification.

Attestations may be electronic if signed using an Advanced or Qualified Electronic Signature. Delegated administrators at Enterprise RAs may assert an Applicant's affiliation with the organisational entity using the QuoVadis Certificate Management System.

On occasion, QuoVadis obtains and documents further explanation or clarification as necessary to resolve discrepancies or details requiring further explanation. For this supplementary evidence, QuoVadis may also rely upon original form of a utility bill, bank statement, credit card statement, government-issued tax document, professional/licensure certificate, or other form of identification that QuoVadis determines to be reliable.

### 4. IDENTITY DOCUMENTS

QuoVadis identifies the issuer of identity documents and verifies that the document presented is visually equal to the expected visual appearance. QuoVadis undertakes security procedures to verify the authenticity and integrity of the document's contents. For physical identity documents, this may include inspection of security elements such as seals or holograms. For digital identity documents it may include validation of a digital signature.

In the case of discrepancies between identity attributes obtained from identity documents and from other evidence, identity documents override attestations and other supplemental evidence. QuoVadis will document the decision made and provide signoff by a second registration agent.

The following identity documents are accepted in QuoVadis identity proofing procedures for Advanced, Advanced+, and Qualified Certificate Classes. Identity documents accepted by QuoVadis must be valid at the time of proofing.

QuoVadis accepts national passports and ID cards for validation methods relying upon physical presence (as described in section 3.2.3.1 of the relevant QuoVadis CP/CPS), and for RIV methods used for AATL Certificates.

For eIDAS Qualified Certificates, Applicants using RIV3 or RIV4 (as described in the section 3.2.3.2 of the relevant QuoVadis CP/CPS) must use an NFC-enabled identity document and an NFC-capable device.

For some Certificate types and validation methods, the following restrictions apply.

| Country Name           | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|------------------------|-----|-----------------------|---------|-------------------------|---------|
|                        |     | Passport              | ID card | Passport                | ID card |
| Afghanistan            | AF  | Yes                   | No      | Yes                     | No      |
| Albania                | AL  | Yes                   | No      | Yes                     | No      |
| Algeria                | DZ  | Yes                   | No      | Yes                     | No      |
| Andorra                | AD  | Yes                   | No      | Yes                     | No      |
| Angola                 | AO  | Yes                   | No      | Yes                     | No      |
| Antigua and Barbuda    | AG  | No                    | No      | Yes                     | No      |
| Argentina              | AR  | Yes                   | No      | Yes                     | No      |
| Argentina              | AR  | Yes                   | No      | Yes                     | No      |
| Armenia                | AM  | Yes                   | No      | Yes                     | No      |
| Australia              | AU  | Yes                   | No      | Yes                     | No      |
| Austria                | AT  | Yes                   | Yes     | Yes                     | Yes     |
| Azerbaijan             | AZ  | Yes                   | No      | Yes                     | No      |
| Bahamas                | BS  | No                    | No      | Yes                     | No      |
| Bahrain                | BH  | No                    | No      | Yes                     | No      |
| Bangladesh             | BD  | Yes                   | No      | Yes                     | No      |
| Barbados               | BB  | No                    | No      | Yes                     | No      |
| Belarus                | BY  | No                    | No      | Yes                     | No      |
| Belgium                | BE  | Yes                   | Yes     | Yes                     | Yes     |
| Belize                 | BZ  | No                    | No      | Yes                     | No      |
| Benin                  | BJ  | No                    | No      | Yes                     | No      |
| Bhutan                 | BT  | No                    | No      | Yes                     | No      |
| Bolivia                | BO  | No                    | No      | Yes                     | No      |
| Bosnia and Herzegovina | BA  | Yes                   | Yes     | Yes                     | No      |
| Botswana               | BW  | No                    | No      | Yes                     | No      |
| Brazil                 | BR  | Yes                   | No      | Yes                     | No      |
| Brunei                 | BN  | No                    | No      | Yes                     | No      |
| Bulgaria               | BG  | Yes                   | Yes     | Yes                     | Yes     |

| Country Name                | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|-----------------------------|-----|-----------------------|---------|-------------------------|---------|
|                             |     | Passport              | ID card | Passport                | ID card |
| Burkina Faso                | BF  | Yes                   | No      | Yes                     | No      |
| Burundi                     | BI  | No                    | No      | Yes                     | No      |
| Cabo Verde                  | CV  | No                    | No      | Yes                     | No      |
| Cambodia                    | KH  | No                    | No      | Yes                     | No      |
| Cameroon                    | CM  | Yes                   | No      | Yes                     | No      |
| Canada                      | CA  | Yes                   | No      | Yes                     | No      |
| Central African Republic    | CF  | No                    | No      | Yes                     | No      |
| Chad                        | TD  | No                    | No      | Yes                     | No      |
| Chile                       | CL  | Yes                   | No      | Yes                     | No      |
| China                       | CN  | Yes                   | No      | Yes                     | No      |
| Colombia                    | CO  | Yes                   | No      | Yes                     | No      |
| Comoros                     | KM  | No                    | No      | Yes                     | No      |
| Congo                       | CG  | No                    | No      | Yes                     | No      |
| Congo (Democratic Republic) | CD  | Yes                   | No      | No                      | No      |
| Costa Rica                  | CR  | No                    | No      | Yes                     | No      |
| Côte d'Ivoire               | CI  | Yes                   | No      | Yes                     | No      |
| Croatia                     | HR  | Yes                   | Yes     | Yes                     | Yes     |
| Cuba                        | CU  | No                    | No      | Yes                     | No      |
| Cyprus                      | CY  | Yes                   | Yes     | Yes                     | Yes     |
| Czechia                     | CZ  | Yes                   | Yes     | Yes                     | Yes     |
| Denmark                     | DK  | Yes                   | No      | Yes                     | Yes     |
| Djibouti                    | DJ  | Yes                   | No      | Yes                     | No      |
| Dominica                    | DM  | No                    | No      | Yes                     | No      |
| Dominican Republic          | DO  | No                    | No      | Yes                     | No      |
| Ecuador                     | EC  | Yes                   | No      | Yes                     | No      |
| Egypt                       | EG  | Yes                   | No      | Yes                     | No      |
| El Salvador                 | SV  | No                    | No      | Yes                     | No      |
| Equatorial Guinea           | GQ  | No                    | No      | Yes                     | No      |
| Eritrea                     | ER  | No                    | No      | Yes                     | No      |
| Estonia                     | EE  | Yes                   | No      | Yes                     | Yes     |
| Eswatini (Swasiland)        | SZ  | No                    | No      | Yes                     | No      |
| Ethiopia                    | ET  | No                    | No      | Yes                     | No      |
| Fiji                        | FJ  | No                    | No      | Yes                     | No      |
| Finland                     | FI  | Yes                   | Yes     | Yes                     | Yes     |
| France                      | FR  | Yes                   | Yes     | Yes                     | Yes     |
| Gabon                       | GA  | Yes                   | No      | Yes                     | No      |
| Gambia                      | GM  | No                    | No      | Yes                     | No      |
| Georgia                     | GE  | Yes                   | Yes     | Yes                     | No      |

| Country Name            | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|-------------------------|-----|-----------------------|---------|-------------------------|---------|
|                         |     | Passport              | ID card | Passport                | ID card |
| Germany                 | DE  | Yes                   | Yes     | Yes                     | Yes     |
| Ghana                   | GH  | Yes                   | No      | Yes                     | No      |
| Greece                  | GR  | Yes                   | No      | Yes                     | Yes     |
| Grenada                 | GD  | No                    | No      | Yes                     | No      |
| Guatemala               | GT  | No                    | No      | Yes                     | No      |
| Guinea                  | GN  | No                    | No      | Yes                     | No      |
| Guinea-Bissau           | GW  | No                    | No      | Yes                     | No      |
| Guyana                  | GY  | No                    | No      | Yes                     | No      |
| Haiti                   | HT  | No                    | No      | Yes                     | No      |
| Honduras                | HN  | No                    | No      | Yes                     | No      |
| Hong Kong               | HK  | No                    | No      | Yes                     | No      |
| Hungary                 | HU  | Yes                   | Yes     | Yes                     | Yes     |
| Iceland                 | IS  | Yes                   | No      | Yes                     | Yes     |
| India                   | IN  | Yes                   | No      | Yes                     | No      |
| Indonesia               | ID  | Yes                   | No      | Yes                     | No      |
| Iran                    | IR  | Yes                   | No      | Yes                     | No      |
| Iraq                    | IQ  | No                    | No      | Yes                     | No      |
| Ireland                 | IE  | Yes                   | Yes     | Yes                     | Yes     |
| Israel                  | IL  | No                    | No      | Yes                     | No      |
| Italy                   | IT  | Yes                   | Yes     | Yes                     | Yes     |
| Jamaica                 | JM  | No                    | No      | Yes                     | No      |
| Japan                   | JP  | Yes                   | No      | Yes                     | No      |
| Jordan                  | JO  | No                    | No      | Yes                     | No      |
| Kazakhstan              | KZ  | Yes                   | No      | Yes                     | No      |
| Kenya                   | KE  | Yes                   | No      | Yes                     | No      |
| Kiribati                | KI  | No                    | No      | Yes                     | No      |
| Korea (North)           | KP  | No                    | No      | Yes                     | No      |
| Korea (the Republic of) | KR  | Yes                   | No      | Yes                     | No      |
| Kosovo                  | XK  | Yes                   | Yes     | Yes                     | No      |
| Kuwait                  | KW  | Yes                   | No      | Yes                     | No      |
| Kyrgyz Republic         | KG  | No                    | No      | Yes                     | No      |
| Laos                    | LA  | No                    | No      | Yes                     | No      |
| Latvia                  | LV  | No                    | Yes     | Yes                     | Yes     |
| Lebanon                 | LB  | Yes                   | No      | Yes                     | No      |
| Lesotho                 | LS  | No                    | No      | Yes                     | No      |
| Liberia                 | LR  | No                    | No      | Yes                     | No      |
| Libya                   | LY  | No                    | No      | Yes                     | No      |
| Liechtenstein           | LI  | No                    | Yes     | Yes                     | Yes     |



| Country Name     | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|------------------|-----|-----------------------|---------|-------------------------|---------|
|                  |     | Passport              | ID card | Passport                | ID card |
| Lithuania        | LT  | Yes                   | No      | Yes                     | Yes     |
| Luxembourg       | LU  | Yes                   | Yes     | Yes                     | Yes     |
| Macao            | MO  | No                    | No      | Yes                     | No      |
| Madagascar       | MG  | No                    | No      | Yes                     | No      |
| Malawi           | MW  | Yes                   | No      | Yes                     | No      |
| Malaysia         | MY  | Yes                   | No      | Yes                     | No      |
| Maldives         | MV  | Yes                   | No      | Yes                     | No      |
| Mali             | ML  | Yes                   | No      | Yes                     | No      |
| Malta            | MT  | Yes                   | Yes     | Yes                     | Yes     |
| Marshall Islands | MH  | No                    | No      | Yes                     | No      |
| Mauritania       | MR  | Yes                   | No      | Yes                     | No      |
| Mauritius        | MU  | No                    | No      | Yes                     | No      |
| Mexico           | MX  | Yes                   | No      | Yes                     | No      |
| Micronesia       | FM  | No                    | No      | Yes                     | No      |
| Moldova          | MD  | No                    | No      | Yes                     | No      |
| Monaco           | MC  | No                    | Yes     | Yes                     | Yes     |
| Mongolia         | MN  | No                    | No      | Yes                     | No      |
| Montenegro       | ME  | Yes                   | No      | Yes                     | No      |
| Morocco          | MA  | Yes                   | No      | Yes                     | No      |
| Mozambique       | MZ  | No                    | No      | Yes                     | No      |
| Myanmar (Burma)  | MM  | No                    | No      | Yes                     | No      |
| Namibia          | NA  | Yes                   | No      | Yes                     | No      |
| Nauru            | NR  | No                    | No      | Yes                     | No      |
| Nepal            | NP  | No                    | No      | Yes                     | No      |
| Netherlands      | NL  | Yes                   | Yes     | Yes                     | Yes     |
| New Zealand      | NZ  | Yes                   | No      | Yes                     | No      |
| Nicaragua        | NI  | No                    | No      | Yes                     | No      |
| Niger            | NE  | No                    | No      | Yes                     | No      |
| Nigeria          | NG  | Yes                   | No      | Yes                     | No      |
| North Macedonia  | MK  | Yes                   | No      | Yes                     | No      |
| Norway           | NO  | Yes                   | No      | Yes                     | Yes     |
| Oman             | OM  | No                    | No      | Yes                     | No      |
| Pakistan         | PK  | No                    | No      | Yes                     | No      |
| Palau            | PW  | No                    | No      | Yes                     | No      |
| Palestine        | PS  | No                    | No      | Yes                     | No      |
| Panama           | PA  | No                    | No      | Yes                     | No      |
| Papua New Guinea | PG  | No                    | No      | Yes                     | No      |
| Paraguay         | PY  | No                    | No      | Yes                     | No      |

| Country Name               | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|----------------------------|-----|-----------------------|---------|-------------------------|---------|
|                            |     | Passport              | ID card | Passport                | ID card |
| Peru                       | PE  | Yes                   | No      | Yes                     | No      |
| Philippines                | PH  | Yes                   | No      | Yes                     | No      |
| Poland                     | PL  | Yes                   | Yes     | Yes                     | Yes     |
| Portugal                   | PT  | Yes                   | No      | Yes                     | Yes     |
| Qatar                      | QA  | No                    | No      | Yes                     | No      |
| Romania                    | RO  | Yes                   | Yes     | Yes                     | Yes     |
| Russian Federation         | RU  | Yes                   | No      | Yes                     | No      |
| Rwanda                     | RW  | Yes                   | No      | Yes                     | No      |
| Samoa                      | WS  | No                    | No      | Yes                     | No      |
| San Marino                 | SM  | No                    | Yes     | Yes                     | No      |
| Sao Tomé and Principe      | ST  | No                    | No      | Yes                     | No      |
| Saudi Arabia               | SA  | No                    | No      | Yes                     | No      |
| Senegal                    | SN  | Yes                   | No      | Yes                     | No      |
| Serbia                     | RS  | Yes                   | No      | Yes                     | No      |
| Seychelles                 | SC  | No                    | No      | Yes                     | No      |
| Sierra Leone               | SL  | No                    | No      | Yes                     | No      |
| Singapore                  | SG  | Yes                   | No      | Yes                     | No      |
| Slovakia                   | SK  | Yes                   | Yes     | Yes                     | Yes     |
| Slovenia                   | SI  | Yes                   | Yes     | Yes                     | Yes     |
| Solomon Islands            | SB  | No                    | No      | Yes                     | No      |
| Somalia                    | SO  | No                    | No      | Yes                     | No      |
| South Africa               | ZA  | Yes                   | No      | Yes                     | No      |
| South Sudan                | SS  | No                    | No      | Yes                     | No      |
| Spain                      | ES  | Yes                   | Yes     | Yes                     | Yes     |
| Sri Lanka                  | LK  | No                    | No      | Yes                     | No      |
| St. Kitts and Nevis        | KN  | No                    | No      | Yes                     | No      |
| St. Lucia                  | LC  | No                    | No      | Yes                     | No      |
| St. Vincent and Grenadines | VC  | No                    | No      | Yes                     | No      |
| Sudan                      | SD  | No                    | No      | Yes                     | No      |
| Sweden                     | SE  | Yes                   | Yes     | Yes                     | Yes     |
| Switzerland                | CH  | Yes                   | Yes     | Yes                     | Yes     |
| Syria                      | SY  | No                    | No      | Yes                     | No      |
| Taiwan (Province of China) | TW  | Yes                   | No      | Yes                     | No      |
| Tajikistan                 | TJ  | No                    | No      | Yes                     | No      |
| Tanzania                   | TZ  | No                    | No      | Yes                     | No      |
| Thailand                   | TH  | Yes                   | No      | Yes                     | No      |
| Timor-Leste                | TL  | No                    | No      | Yes                     | No      |
| Togo                       | TG  | No                    | No      | Yes                     | No      |

| Country Name             | ISO | eIDAS for RIV methods |         | ZertES, for all methods |         |
|--------------------------|-----|-----------------------|---------|-------------------------|---------|
|                          |     | Passport              | ID card | Passport                | ID card |
| Tonga                    | TO  | No                    | No      | Yes                     | No      |
| Trinidad and Tobago      | TT  | No                    | No      | Yes                     | No      |
| Tunisia                  | TN  | Yes                   | No      | Yes                     | No      |
| Turkey                   | TR  | Yes                   | No      | Yes                     | No      |
| Turkmenistan             | TM  | No                    | No      | Yes                     | No      |
| Tuvalu                   | TV  | No                    | No      | Yes                     | No      |
| Uganda                   | UG  | No                    | No      | Yes                     | No      |
| Ukraine                  | UA  | Yes                   | Yes     | Yes                     | No      |
| United Arab Emirates     | AE  | Yes                   | No      | Yes                     | No      |
| United Kingdom           | GB  | Yes                   | No      | Yes                     | Yes     |
| United States of America | US  | Yes                   | No      | Yes                     | No      |
| Uruguay                  | UY  | Yes                   | No      | Yes                     | No      |
| Uzbekistan               | UZ  | No                    | No      | Yes                     | No      |
| Vanuatu                  | VU  | No                    | No      | Yes                     | No      |
| Vatican State            | VA  | No                    | No      | Yes                     | No      |
| Venezuela                | VE  | Yes                   | No      | Yes                     | No      |
| Vietnam                  | VN  | No                    | No      | Yes                     | No      |
| Yemen                    | YE  | No                    | No      | Yes                     | No      |
| Zaire                    | ZR  | No                    | No      | Yes                     | No      |
| Zambia                   | ZM  | No                    | No      | Yes                     | No      |
| Zimbabwe                 | ZW  | No                    | No      | Yes                     | No      |

QuoVadis may accept other passports, national identity cards and identity documents issued by authoritative sources having comparable reliability based on an assessment of the security features of the identity document.

QuoVadis may use the *PRADO - Public Register of Authentic identity and travel Documents Online* (<https://www.consilium.europa.eu/prado>) as a reference in these assessments.

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