

Acceptable Sources for QuoVadis Authentication of Identity



Effective Date: August 2, 2022

Version: 1.2

Important Note About this Document

This document provides the *Acceptable Sources for QuoVadis Authentication of Identity* of QuoVadis Limited (QuoVadis), a company of DigiCert, Inc. It contains an overview of the approved sources of evidence accepted in QuoVadis identity verification procedures.

This document is subject to amendment and change in accordance with the policies and practices described in the relevant QuoVadis Certificate Policy/Certification Practice Statement (CP/CPS).

The date on which this version becomes effective is indicated on this document. The most recent effective copy of this document supersedes all previous versions. No provision is made for different versions of this document to remain in effect at the same time. In the event of any inconsistency between this document and the normative provisions of the relevant CP/CPS, then those applicable requirements take precedence over this document.

Contact Information

Corporate Offices:

QuoVadis Limited
3rd Floor Washington Mall
7 Reid Street
Hamilton HM-11
Bermuda

Mailing Address:

QuoVadis Limited
Suite 1640
11 Bermudiana Road
Hamilton HM-08
Bermuda

Website: <https://www.quovadisglobal.com>

Electronic mail: compliance@quovadisglobal.com

Problem reporting: <https://www.quovadisglobal.com/certificate-revocation>

Customer complaints: qvcomplaints@digicert.com

Version Control:

Approved by	Date	Version	Comment
QuoVadis PMA	6 December, 2021	1.0	Initial version.
QuoVadis PMA	20 December, 2021	1.1	Deprecation of eID method.
QuoVadis PMA	2 August, 2022	1.2	Update of table of accepted ID.

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1. INTRODUCTION

QuoVadis authenticates Individual (natural person) Identity and, if applicable, any specific attributes using the following methods:

- Physical presence;
- Remote identity verification means which provide equivalent assurance in terms of reliability to the physical presence;
- Reliance on an eID or Electronic Signature; and
- Video verification.

Additional procedures are undertaken to verify Organisation (legal person) identity, as well as the role of natural persons authorized to act on its behalf.

This document publishes additional information regarding approved sources of evidence (such as identity documents and trusted registers) accepted in QuoVadis identity verification procedures.

This document is to be read in conjunction with Section 3.2.2 *Authentication of Organisation Identity* and 3.2.3 *Authentication of Individual Identity* of the relevant QuoVadis Certificate Policy/Certification Practice Statement (CP/CPS).

2. TRUSTED REGISTERS

QuoVadis may use a trusted public register, database, or other source as supplementary evidence in the verification of identity attributes and to fetch additional attributes. Only official or officially-approved registers are accepted. Information verified with an authoritative trusted register may override information obtained from other evidence.

If communication with the trusted register is online, the channel shall be secured by the TLS protocol or by another protocol offering a comparable level of security. If communication is message-based, messages shall be authenticated and integrity protected.

2.1. ORGANISATION

The approved sources used by QuoVadis to verify aspects of Organisation identity are published in a file linked at <https://github.com/digicert/reports/tree/master/validation-sources>.

In the case of PSD2 Certificates, this includes the relevant sources published by the European Banking Authority (EBA) for relevant National Competent Authorities (NCA).

Where available, these sources may also be used to verify the role and authorisation of natural persons to act on behalf of the Organisation.

2.2. REGULATED PROFESSIONS

QuoVadis may use the *EU Single Market Regulated Professions Database* to determine regulated professions in the EU member states, EEA countries, the UK, and Switzerland (<https://ec.europa.eu/growth/tools-databases/regprof/index.cfm?action=regprofs>).

For Netherlands PKIoverheid Certificates, the following trusted registers are used by QuoVadis to verify regulated professions included in a natural person Certificate:

Professional Title	Sources
Accountant-Administrator	https://www.nba.nl/register/
Lawyer	https://zoekeenadvocaat.advocatenorde.nl/

Professional Title	Sources
Patent Officer	https://www.octrooigemachtigde.nl/en/register
Healthcare Professionals	https://zoeken.bigregister.nl/zoeken/kenmerken
Notary	https://registernotariaat.nl/registernotariaat/#/search
Junior Notary	https://registernotariaat.nl/registernotariaat/#/search
Added Notary	https://registernotariaat.nl/registernotariaat/#/search
Court Bailiff	https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en
Acting Court Bailiff	https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en
Additional Court Bailiff	https://www.kbvg.nl/gerechtsdeurwaarders/zoek-een-gerechtsdeurwaarder/en
Registered Accountant	https://www.nba.nl/register/
Vet	https://zoeken.diergeneeskunderegister.nl/

3. ATTESTATIONS AND OTHER DOCUMENTS

Attestations can be used as evidence that a legal person exists and to provide further information on its legal status. Verified attestations from notaries, or from attorneys and accountants representing the Applicant, as well as bank account verifications, may also be used to fulfil aspects of the vetting process.

Attestations may also be used to determine that an Applicant is affiliated with an Organisation. An updated attestation of an Applicant's affiliation is required for each new Certificate Request. Attestations may be made by directors, executives, board members, or a natural person with authorisation duly delegated from another natural person in an authorised role. Attestations are authenticated and must include:

- i) The identity and authority of the person making the attestation/verification;
- ii) A signed declaration of the verified Applicant identity or attribute (including where possible a unique identifying number from an identity document of the Applicant); and
- iii) the date of the attestation/verification.

Attestations may be electronic if signed using an Advanced or Qualified Electronic Signature. Delegated administrators at Enterprise RAs may assert an Applicant's affiliation with the organisational entity using the QuoVadis Certificate Management System.

On occasion, QuoVadis obtains and documents further explanation or clarification as necessary to resolve discrepancies or details requiring further explanation. For this supplementary evidence, QuoVadis may also rely upon original form of a utility bill, bank statement, credit card statement, government-issued tax document, professional/licensure certificate, or other form of identification that QuoVadis determines to be reliable.

4. IDENTITY DOCUMENTS

QuoVadis identifies the issuer of identity documents and verifies that the document presented is visually equal to the expected visual appearance. QuoVadis undertakes security procedures to verify the authenticity and integrity of the document's contents. For physical identity documents, this may include inspection of security elements such as seals or holograms. For digital identity documents it may include validation of a digital signature.

In the case of discrepancies between identity attributes obtained from identity documents and from other evidence, identity documents override attestations and other supplemental evidence. QuoVadis will document the decision made and provide signoff by a second registration agent.

The following identity documents are accepted in QuoVadis identity proofing procedures for Advanced, Advanced+, and Qualified Certificate Classes. Identity documents accepted by QuoVadis must be valid at the time of proofing.

QuoVadis accepts national passports and ID cards for validation methods relying upon physical presence (as described in section 3.2.3.1 of the relevant QuoVadis CP/CPS), and for RIV methods used for AATL Certificates.

For eIDAS Qualified Certificates, Applicants using RIV3 or RIV4 (as described in the section 3.2.3.2 of the relevant QuoVadis CP/CPS) must use an NFC-enabled identity document and an NFC-capable device.

For some Certificate types and validation methods, the following restrictions apply.

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Afghanistan	AF	Yes	No	Yes	No
Albania	AL	Yes	No	Yes	No
Algeria	DZ	Yes	No	Yes	No
Andorra	AD	Yes	No	Yes	No
Angola	AO	Yes	No	Yes	No
Antigua and Barbuda	AG	No	No	Yes	No
Argentina	AR	Yes	No	Yes	No
Argentina	AR	Yes	No	Yes	No
Armenia	AM	Yes	No	Yes	No
Australia	AU	Yes	No	Yes	No
Austria	AT	Yes	Yes	Yes	Yes
Azerbaijan	AZ	Yes	No	Yes	No
Bahamas	BS	No	No	Yes	No
Bahrain	BH	No	No	Yes	No
Bangladesh	BD	Yes	No	Yes	No
Barbados	BB	No	No	Yes	No
Belarus	BY	No	No	Yes	No
Belgium	BE	Yes	Yes	Yes	Yes
Belize	BZ	No	No	Yes	No
Benin	BJ	No	No	Yes	No
Bhutan	BT	No	No	Yes	No
Bolivia	BO	No	No	Yes	No
Bosnia and Herzegovina	BA	Yes	Yes	Yes	No
Botswana	BW	No	No	Yes	No
Brazil	BR	Yes	No	Yes	No
Brunei	BN	No	No	Yes	No
Bulgaria	BG	Yes	Yes	Yes	Yes

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Burkina Faso	BF	Yes	No	Yes	No
Burundi	BI	No	No	Yes	No
Cabo Verde	CV	No	No	Yes	No
Cambodia	KH	No	No	Yes	No
Cameroon	CM	Yes	No	Yes	No
Canada	CA	Yes	No	Yes	No
Central African Republic	CF	No	No	Yes	No
Chad	TD	No	No	Yes	No
Chile	CL	Yes	No	Yes	No
China	CN	Yes	No	Yes	No
Colombia	CO	Yes	No	Yes	No
Comoros	KM	No	No	Yes	No
Congo	CG	No	No	Yes	No
Congo (Democratic Republic)	CD	Yes	No	No	No
Costa Rica	CR	No	No	Yes	No
Côte d'Ivoire	CI	Yes	No	Yes	No
Croatia	HR	Yes	Yes	Yes	Yes
Cuba	CU	No	No	Yes	No
Cyprus	CY	Yes	Yes	Yes	Yes
Czechia	CZ	Yes	Yes	Yes	Yes
Denmark	DK	Yes	No	Yes	Yes
Djibouti	DJ	Yes	No	Yes	No
Dominica	DM	No	No	Yes	No
Dominican Republic	DO	No	No	Yes	No
Ecuador	EC	Yes	No	Yes	No
Egypt	EG	Yes	No	Yes	No
El Salvador	SV	No	No	Yes	No
Equatorial Guinea	GQ	No	No	Yes	No
Eritrea	ER	No	No	Yes	No
Estonia	EE	Yes	No	Yes	Yes
Eswatini (Swasiland)	SZ	No	No	Yes	No
Ethiopia	ET	No	No	Yes	No
Fiji	FJ	No	No	Yes	No
Finland	FI	Yes	Yes	Yes	Yes
France	FR	Yes	Yes	Yes	Yes
Gabon	GA	Yes	No	Yes	No
Gambia	GM	No	No	Yes	No
Georgia	GE	Yes	Yes	Yes	No

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Germany	DE	Yes	Yes	Yes	Yes
Ghana	GH	Yes	No	Yes	No
Greece	GR	Yes	No	Yes	Yes
Grenada	GD	No	No	Yes	No
Guatemala	GT	No	No	Yes	No
Guinea	GN	No	No	Yes	No
Guinea-Bissau	GW	No	No	Yes	No
Guyana	GY	No	No	Yes	No
Haiti	HT	No	No	Yes	No
Honduras	HN	No	No	Yes	No
Hong Kong	HK	No	No	Yes	No
Hungary	HU	Yes	Yes	Yes	Yes
Iceland	IS	Yes	No	Yes	Yes
India	IN	Yes	No	Yes	No
Indonesia	ID	Yes	No	Yes	No
Iran	IR	Yes	No	Yes	No
Iraq	IQ	No	No	Yes	No
Ireland	IE	Yes	Yes	Yes	Yes
Israel	IL	No	No	Yes	No
Italy	IT	Yes	Yes	Yes	Yes
Jamaica	JM	No	No	Yes	No
Japan	JP	Yes	No	Yes	No
Jordan	JO	No	No	Yes	No
Kazakhstan	KZ	Yes	No	Yes	No
Kenya	KE	Yes	No	Yes	No
Kiribati	KI	No	No	Yes	No
Korea (North)	KP	No	No	Yes	No
Korea (the Republic of)	KR	Yes	No	Yes	No
Kosovo	XK	Yes	Yes	Yes	No
Kuwait	KW	Yes	No	Yes	No
Kyrgyz Republic	KG	No	No	Yes	No
Laos	LA	No	No	Yes	No
Latvia	LV	No	Yes	Yes	Yes
Lebanon	LB	Yes	No	Yes	No
Lesotho	LS	No	No	Yes	No
Liberia	LR	No	No	Yes	No
Libya	LY	No	No	Yes	No
Liechtenstein	LI	No	Yes	Yes	Yes

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Lithuania	LT	Yes	No	Yes	Yes
Luxembourg	LU	Yes	Yes	Yes	Yes
Macao	MO	No	No	Yes	No
Madagascar	MG	No	No	Yes	No
Malawi	MW	Yes	No	Yes	No
Malaysia	MY	Yes	No	Yes	No
Maldives	MV	Yes	No	Yes	No
Mali	ML	Yes	No	Yes	No
Malta	MT	Yes	Yes	Yes	Yes
Marshall Islands	MH	No	No	Yes	No
Mauritania	MR	Yes	No	Yes	No
Mauritius	MU	No	No	Yes	No
Mexico	MX	Yes	No	Yes	No
Micronesia	FM	No	No	Yes	No
Moldova	MD	No	No	Yes	No
Monaco	MC	No	Yes	Yes	Yes
Mongolia	MN	No	No	Yes	No
Montenegro	ME	Yes	No	Yes	No
Morocco	MA	Yes	No	Yes	No
Mozambique	MZ	No	No	Yes	No
Myanmar (Burma)	MM	No	No	Yes	No
Namibia	NA	Yes	No	Yes	No
Nauru	NR	No	No	Yes	No
Nepal	NP	No	No	Yes	No
Netherlands	NL	Yes	Yes	Yes	Yes
New Zealand	NZ	Yes	No	Yes	No
Nicaragua	NI	No	No	Yes	No
Niger	NE	No	No	Yes	No
Nigeria	NG	Yes	No	Yes	No
North Macedonia	MK	Yes	No	Yes	No
Norway	NO	Yes	No	Yes	Yes
Oman	OM	No	No	Yes	No
Pakistan	PK	No	No	Yes	No
Palau	PW	No	No	Yes	No
Palestine	PS	No	No	Yes	No
Panama	PA	No	No	Yes	No
Papua New Guinea	PG	No	No	Yes	No
Paraguay	PY	No	No	Yes	No

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Peru	PE	Yes	No	Yes	No
Philippines	PH	Yes	No	Yes	No
Poland	PL	Yes	Yes	Yes	Yes
Portugal	PT	Yes	No	Yes	Yes
Qatar	QA	No	No	Yes	No
Romania	RO	Yes	Yes	Yes	Yes
Russian Federation	RU	Yes	No	Yes	No
Rwanda	RW	Yes	No	Yes	No
Samoa	WS	No	No	Yes	No
San Marino	SM	No	Yes	Yes	No
Sao Tomé and Principe	ST	No	No	Yes	No
Saudi Arabia	SA	No	No	Yes	No
Senegal	SN	Yes	No	Yes	No
Serbia	RS	Yes	No	Yes	No
Seychelles	SC	No	No	Yes	No
Sierra Leone	SL	No	No	Yes	No
Singapore	SG	Yes	No	Yes	No
Slovakia	SK	Yes	Yes	Yes	Yes
Slovenia	SI	Yes	Yes	Yes	Yes
Solomon Islands	SB	No	No	Yes	No
Somalia	SO	No	No	Yes	No
South Africa	ZA	Yes	No	Yes	No
South Sudan	SS	No	No	Yes	No
Spain	ES	Yes	Yes	Yes	Yes
Sri Lanka	LK	No	No	Yes	No
St. Kitts and Nevis	KN	No	No	Yes	No
St. Lucia	LC	No	No	Yes	No
St. Vincent and Grenadines	VC	No	No	Yes	No
Sudan	SD	No	No	Yes	No
Sweden	SE	Yes	Yes	Yes	Yes
Switzerland	CH	Yes	Yes	Yes	Yes
Syria	SY	No	No	Yes	No
Taiwan (Province of China)	TW	Yes	No	Yes	No
Tajikistan	TJ	No	No	Yes	No
Tanzania	TZ	No	No	Yes	No
Thailand	TH	Yes	No	Yes	No
Timor-Leste	TL	No	No	Yes	No
Togo	TG	No	No	Yes	No

Country Name	ISO	eIDAS for RIV methods		ZertES, for all methods	
		Passport	ID card	Passport	ID card
Tonga	TO	No	No	Yes	No
Trinidad and Tobago	TT	No	No	Yes	No
Tunisia	TN	Yes	No	Yes	No
Turkey	TR	Yes	No	Yes	No
Turkmenistan	TM	No	No	Yes	No
Tuvalu	TV	No	No	Yes	No
Uganda	UG	No	No	Yes	No
Ukraine	UA	Yes	Yes	Yes	No
United Arab Emirates	AE	Yes	No	Yes	No
United Kingdom	GB	Yes	No	Yes	Yes
United States of America	US	Yes	No	Yes	No
Uruguay	UY	Yes	No	Yes	No
Uzbekistan	UZ	No	No	Yes	No
Vanuatu	VU	No	No	Yes	No
Vatican State	VA	No	No	Yes	No
Venezuela	VE	Yes	No	Yes	No
Vietnam	VN	No	No	Yes	No
Yemen	YE	No	No	Yes	No
Zaire	ZR	No	No	Yes	No
Zambia	ZM	No	No	Yes	No
Zimbabwe	ZW	No	No	Yes	No

QuoVadis may accept other passports, national identity cards and identity documents issued by authoritative sources having comparable reliability based on an assessment of the security features of the identity document.

QuoVadis may use the *PRADO - Public Register of Authentic identity and travel Documents Online* (<https://www.consilium.europa.eu/prado>) as a reference in these assessments.